



Contract

If no other conditions are agreed, the following terms are valid:

Terms of payment

Minimum 50 % of the total fees has to be paid in advance. The vehicle will not be reserved until this payment has been received. The remaining amount has to be paid 10 days prior to the pick up date.

If you order short-term, you will pay cash the full amount to the driver before the trip starts. All rates are net price.

Cancel a order

50% up to 24 hours before the trip starts. No returns (100%) if you cancel later than 24 hours prior to the pick up time.

A full amount return is only possible in case of technical car problems, bad weather conditions or any other acts of nature. All other demands will not be accepted.

Duration of the trip

If the trip takes longer than agreed, you pay the additional fees cash to the driver.

Choice of the car

We try to take account of all your wishes concerning the Limousine but we can't guarantee that we always drive with the vehicle you booked. Which car will be taken is in the responsibility of Swiss Luxury Tours.

Beverages

Only the provided (from Swiss Luxury Tours) beverages or food will be allowed inside the cars. Consumed beverages which are not paid in advance will be charged in cash at the end of the trip.

Damages

The customer is responsible for any damages to the interior or the equipment of the vehicle and will be charged. In case of extreme stain in the car caused by the customer a professional cleaning service will be ordered and all fees will be charged to the customer. On request the driver will help you to open the bottle of champagne. All passengers agree to behave in an orderly and well-behaved manner.

Specials

In case of bad weather conditions or technical problems with the car the driver can break off the trip at any time. It is in his full responsibility. In this case, Swiss Luxury Tours will refund:

- all fees if the trip has to be cancelled before its start
- part of the fees in case of a break off during the trip

In case of a break off during the trip, the driver will organise a safe ride home or back to the agreed place of arrival if so desired.

General

Swiss Luxury Tours offers very reliable and well-kept cars. It is strictly prohibited to smoke inside the car. Smoking breaks may be possible on request. In case of bad behaving the trip will be terminated at once. No charges will be refunded.

If the limousine rental is to be by a minor under the age of (18) eighteen this agreement must be signed by either a parent or legal guardian over the age of (18).

I declare that I am over the age of (18) eighteen and I sign the rental contract with full agreement and understanding of the terms and conditions described above. I accept full responsibility for other persons in my party.

In litigations, which in these terms and conditions are not addressed, we automatically refer to the current Swiss Code of Obligations (OR). Both parties recognize the jurisdictions Biel in Switzerland.